

Billing & Subscription Fees

All Herdsafe subscriptions include a 30-day free trial. After 30 days the user's billing cycle starts. If the billing cycle does not start on the first of the month, the user will be billed at the end of the first month, the bill being adjusted to reflect the number of days that the service was used. All consequent billing cycles will run from the 1st of the month to the end of the month.

Monthly subscription fees are calculated with the user's per-RFID charge multiplied by the number of active animals registered in the database. These values can be viewed in the user's Accounting section in the Herdsafe web dashboard.

The user shall pay for all subscription fees, and hereby authorises Agrisense (and its payment processors) to debit the user's bank account or charge the user's credit card. The user agrees that all subscriptions are recurring and will renew automatically. The user shall also be solely responsible for paying and remitting to the appropriate tax authorities all applicable taxes (withholding tax, sales tax, services tax, value-added tax (VAT), goods and services tax (GST), etc.) or duties imposed by any government entity or collecting agency except those taxes based on Agrisense's net income. In the event the user fails to satisfy its tax and/or duty obligations herein, the user shall reimburse Herdsafe upon demand for any taxes and/or duties paid on behalf of the user and shall defend, indemnify and hold Herdsafe harmless against any claim and/or liability (including penalties) resulting from the user's failure to pay such taxes and/or duties.

Cancellation Policy.

The user acknowledges that all subscription fees are charged automatically on a recurring basis until the user cancels their channel subscription. The user may cancel their subscription by sending an email to support@agrisense.cc stating your intention to cancel your subscription. The user's subscription will be cancelled on the date that such an email was received by Agrisense Support. The user will be billed for the days that the service was used between the start of the last billing cycle and when instruction for cancellation was received from the user.

Refunds.

It is the user's responsibility to evaluate Herdsafe, including its features, limitations, and system requirements before opting into a subscription during the 30-day trial. Herdsafe will not issue refunds to customers on the basis of customers not understanding the system requirements, or the presence of compatibility issues, including inadequate internet speed or consistency, or incompatible devices, operating systems, or browser software versions. System incompatibility based on system requirements should be tested during the 30-day free trial.

Herdsafe subscriptions are payable at the end of a month's usage. No refunds will be issued. Herdsafe does not offer prorated refunds for cancelled subscriptions. There will be no refunds or credits for partial months of service or refunds for months unused with an open account. All subscriptions are recurring and will automatically renew after the end of each paid subscription period.

